



ENCLOSURES UNLIMITED
100 Glenn Drive Suite A-5
Sterling, VA 20164

IN BUSINESS SINCE 1962
Phone: 703-450-5644
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TERMS AND CONDITIONS:

PLEASE CONFIRM LAYOUT AND DESIGN BEFORE APPROVING- CHANGES CANNOT BE MADE AFTER ORDER HAS BEEN PLACED.

SHOWER INFORMATION:

*SHOWER SHOULD NOT BE USED AT LEAST 24 HOURS PRIOR TO INSTALLATION. AFTER INSTALLATION WAIT AT LEAST 72 HOURS FOR FRAMELESS AND 24 HOURS FOR FRAMED UNITS BEFORE USING. *

*ENCLOSURES UNLIMITED WARRANTY OUR SHOWER ENCLOSURE INSTALLATION (IE SEALS AND CAULKING) FOR 2 YEARS. ALL OTHER WARRANTY IS THROUGH THE MANUFACTURE AS FOLLOWS: *FRAMELESS SHOWER HARDWARE WARRANTY IS AS FOLLOWS: PORTALS HARDWARE CARRIES A LIFETIME WARRANTY, FHC HARDWARE IS A 15 YEAR WARRANTY, AND CR LAURENCE SERIES HARDWARE CARRIES A 10 YEAR WARRANTY. *FRAMED AND SEMI-FRAMELESS ENCLOSURES (CORAL, ALUMAX, AND CENTURY BRAND PRODUCTS) CARRY A 1 YEAR MANUFACTURE WARRANTY. DIAMON FUSION CARRIES A LIFETIME WARRANTY. LABOR NOT INCLUDED IN MANUFACTURE WARRANTY WORK.

*FOR ALL FRAMELESS ENCLOSURES, THERE MUST BE A STUD IN THE WALL TO SUPPORT THE WEIGHT OF THE HEAVY GLASS DOOR. ENCLOSURES GLASS IS NOT RESPONSIBLE FOR REPLACEMENT BREAKAGE IN TILE WHEN INSTALLING (ESPECIALLY FOR DELICATE GLASS TILES).

ALL SHOWER ENCLOSURES:

IF ANY ALTERATIONS NEED TO BE DONE TO THE SUBTRAITE, SUCH AS ANY BULLNOSES GRINDING, A STUD BEING ADDED BEHIND THE DRYWALL WHEN APPLICABLE, DRYWALL REPAIR, TILE REPLACEMENT, DAMAGE FROM REMOVING AN EXISTING SHOWER, OR ANY OTHER MODIFICATIONS THESE ARE AT THE CUSTOMER'S RISK. WE WILL NOT CHARGE AN ADDITIONAL TRIP TO COMPLETE INSTALLATION, BUT THE COST OF REPAIRS WILL BE THE CUSTOMERS. CUSTOMERS ARE TO ADVISE ENCLOSURES WHEN REPAIRS ARE COMPLETE, AND WE WILL RETURN ON OUR NEXT AVAILABLE DAY TO COMPLETE THE INSTALLATION.

WHEN A REMOVAL IS REQUIRED, WE STRIVE TO COVER ANY HOLES OR STAINS POSSIBLE WITH THE NEW ENCLOSURE, BUT THERE IS NO GUARANTEE THAT ALL HOLES/STAINS WILL COVER. WE CAN FILL ANY HOLES WITH GROUT SUPPLIED BY THE CUSTOMER, BUT WE CANNOT GUARANTEE WITH AN EXISTING SHOWER THE PLACEMENT BELOW.

FOR SHOWERS WITH IMPROPER SLOPPING THRESHOLDS OR FIBERGLASS BASES, A METAL HALFMOON WILL BE ADDED TO PREVENT LEAKAGE BELOW THE DOOR. HEAVY GLASS DOORS DO NOT HAVE SLOW CLOSE HINGES, SO PLEASE BE CAREFUL TO PLACE DOORS CLOSED AFTER USE TO AVOID SLAMING.

CUSTOMER MUST VERIFY THE COLOR OF HARDWARE/FRAME AND TYPE OF GLASS BEFORE SIGNING...BY CHECK THE BOX ABOVE TO CONFIRM OR SIGNING AT THE BOTTOM IF NO OPTIONS ARE LISTED. DRAWINGS ARE AVAILABLE UPON REQUEST FOR LAYOUT APPROVAL IF NOT ALREADY INCLUDED ON THE PROPOSAL OR QUOTE.

CAUTION: MULTIPLE SHOWER HEADS OR DIRECTIONAL SHOWER JETS MAY CAUSE LEAKAGE PROBLEMS WHEN DIRECTED TOWARDS THE DOOR, DUE TO HINGES CANNOT BE SEALED TO MOVE SO THIS IS NOT A WARRANTIABLE LEAKAGE.

NOTE SHOWER SCREENS ARE NOT WARRANTABLE AGAINST OVERSPRAY, DUE TO THE NATURE OF THE DESIGN OF THE OPEN SHOWER ENTRANCE.

DO NOT USE BLEACH OR CLR BASED PRODUCTS, WHICH BREAKS DOWN THE SEALS AND COATINGS ON THE GLASS AND HARDWARE. WHEN USING GLASS CLEANER, SPRAY ON A TOWEL DIRECTLY AND AVOID THE HARDWARE, AS AMMONIA BASED CLEANERS ARE BAD FOR THE CLEAR COAT PROTECTENT OVER TIME.

DIRECTIONS FOR CARE ARE LISTED ON THE WEBSITE AS WELL AS LINKS TO THE MANUFACTURES RECOMMENDED CLEANING AND CARE. PLEASE REACH OUT IF YOU HAVE ANY QUESTIONS. YOU ARE WELCOME TO REQUEST A COPY TO REVIEW AT ANY TIME.

FOR SERVICES, IF WE ARE REMOVING AND REINSTALLING ALL OR PORTIONS OF CUSTOMER'S EXISTING GLASS, ENCLOSURES UNLIMITED IS NOT RESPONSIBLE FOR ANY SURFACE ISSUES (IE. SCRATCHES) OR BREAKAGE THAT MAY OCCUR DURING THIS PROCESS. NEW MATERIAL WOULD BE AT AN ADDITIONAL COST. NO WARRANTY IS AVAIBLE ON REINSTALLATION OF USED PARTS (OR PARTS PROVIDED BY A THIRD PARTY)- GLASS OR HARDWARE.

ALL OTHER GLASS INFORMATION:

*MANUFACTURE WARRANTY ONLY APPLIES FOR MIRRORS AND DREAMWALL PRODUCTS (LABOR OR CUTTING CHARGES NOT INCLUDED). *CAULKING FOR NONE SHOWER ENCLOSURE APPLICATION IS WARRANTIED FOR THE FIRST 30 DAYS, THEN IS THE HOMEOWNERS RESPONSIBILITY TO MAINTAIN (I.E. BACKSPLASH, VANITY MIRRORS, ETC.) *COMMERICAL OR STOREFRONT MANUFACTURE WARRANTY MAY VARY DEPENDING UPON MANUFACTURE OR PRODUCT, SEE CONTRACT FOR SPECIFIC DETAILS. WINDOW GLASS REPLACEMENT INSERTS HAVE A MATERIAL WARRANTIED FOR SEALS WITHIN 5 YEARS OF INSTALLATION, EXCEPT IN WOOD FRAMED WINDOWS-WHICH ARE NOT WARRANTED (LABOR NOT INCLUDED). ENCLOSURED UNLIMITED, UNLESS OTHERWISE STATED, IS NOT RESPONSIBLE FOR CUSTOMER'S EXISTING STOPS IF THEY CANNOT BE REUSED. ALL WINDOW REPLACEMENTS IN EXISTING SASHES ARE AT THE CUSTOMER'S RISK DUE TO UNKNOW BRITTLE OR ROTTED CONDITIONS, WE CANNOT WARRANTY FOR REPLACEMENT OF SASH PARTS OR SURROUNDING TRIM.



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ALL MATERIAL:

* ALL GLASS IS MADE TO MEET GANA ASTM STANDARDS OF QUALITY; ANY SURFACE DAMAGE ISSUES (SCRATCHES FOR EXAMPLE) MUST BE REPORTED WITHIN 1 WEEK OF INSTALLATION TO BE WITHIN WARRANTY PERIOD, PER MANUFACTURE REQUIREMENTS. IF A CUSTOMER PROVIDES SIZES AND DIMENSION FOR A JOB, ALL FIT REQUIREMENTS AND CUTOUT LOCATIONS ARE THEIR RESPONSIBILITY.

*WE RECOMMEND A HOMEOWNER OR CONTRACTOR TO BE PRESENT AT TIME OF INSTALLATION. ANYTIME A JOB IS LEFT UNINTENDED BY THE CUSTOMER, ENCLOSURES UNLIMITED IS NOT RESPONSIBLE FOR SAID PROPERTY OR ANY POSSESSIONS WITHIN THE HOME NOT WITHIN THE AREA OF WORK. IF A CUSTOMER CHOOSES TO NOT BE PRESENT, THEY WAIVE THE RIGHT TO SIGNING RECEIPT OF THE PROJECT AND ARE APPROVING ENCLOSURES UNLIMITED TO CLOSE ALL WORK TICKETS UPON COMPLETION OF THE INSTALLATION, AND ALL WARRANTIES STILL APPLY AND ARE NOT AFFECTED BY DOING SO. STORAGE FEES MAY BE APPLICABLE IF CUSTOMER CANNOT SCHEDULE INSTALLATION WITHOUT 2 WEEKS OF MATERIAL ARRIVAL. (UNLESS PREVIOUS ARRANGEMENTS ARE MADE. *FOR FINAL PAYMENTS ON C.O.D.S, IF A CREDIT CARD WAS USED FOR DEPOSIT, THE SAME CARD ON FILE WILL BE CHARGED FOR THE BALANCE IF NO OTHER PAYMENT IS GIVEN AT THE END OF THE JOB OR ARRANGEMENTS MADE. NOTE: THE FEE FOR ANY RETURNED CHECKS IS \$75 PER CHECK AND CAN RESULT IN TERMINATION OF ACCOUNT TERMS, IF APPLICABLE. ORDERS CAN BE HELD FROM TIME OF RECEIPT FOR UP TO 1-MONTH WITHOUT PRIOR ARRANGEMENTS BEFORE STORAGE FEE MAY BE APPLICABLE. NOTE: PHOTOS ARE TAKEN AT COMPLETION OF JOB MOST TIMES FOR OUR RECORDS AND CAN BE USED IN SOCIAL MEDIA OR MARKETING MATERIAL UNLESS OTHERWISE REQUESTED TO NOT SHARE WITH THE PUBLIC. CANCELLATIONS OF APPOINTMENTS WITHOUT 24 HOURS NOTICE CAN BE SUBJECT TO A \$100 NO-REFUNDABLE FEE.

*PLEASE ALLOW ANY AVERAGE OF 2-6 WEEKS (SHOWERS) FOR DELIVERY AND INSTALLATION, DEPENDING UPON THE TYPE OF MATERIAL ORDERED, AFTER RECEIPT OF THE SIGNED PROPOSAL AND DEPOSIT. CUSTOM HARDWARE FINISHES MAY REQUIRE AN ADDITIONAL TIME. PROPOSALS ARE VALID FOR 60 DAYS.