



**ENCLOSURES UNLIMITED**

**100 Glenn Drive Suite A-5**

**Sterling, VA 20164**

**SINCE 1962**

**Phone: 703-450-5644**

**Fax: 703-450-0908**

## **General Warranty Terms and Conditions**

- \*ENCLOSURES UNLIMITED WARRANTY OUR SHOWER ENCLOSURES FOR 2 YEARS, FOR LEAKAGE/SEALS AND STRUCTURAL ISSUES.
- \*CUSTOM FRAMELESS UNITS HARDWARE WARRANTY IS AS FOLLOWS:
  - PORTALS LUXURY HARDWARE CARRIES A LIFETIME WARRANTY
  - THE CRL ECONOMICAL SERIES HARDWARE CARRIES A 3 YEAR WARRANTY.
- \*FRAMED AND SEMI-FRAMELESS ENCLOSURES FROM CORAL IND. CARRY A 1 YEAR MANUFACTURE WARRANTY
- \*SEMI-FRAMELESS ENCLOSURES FROM CENTURY CARRY A 5 YEAR MANUFACTURE WARRANTY
- \*DIAMON FUSION CARRIES A LIFETIME WARRANTY
- \*CAUTION: MULTIPLE SHOWER HEADS OR DIRECTIONAL SHOWER JETS MAY CAUSE LEAKAGE PROBLEMS WHEN DIRECTED TOWARDS THE DOOR, THIS LAYOUT IS NOT WARRANTY LEAKAGE TO DIRECT SPRAYING A HINGES.
- \*NOTE SHOWER SCREENS ARE NOT WARRANTABLE AGAINST OVERSPRAY, DUE TO THE NATURE OF THE DESIGN OF THE OPEN SHOWER ENTRANCE.
- \*MIRRORS AND DREAMWALL ARE WARRANTIED FOR THERE BACKING FOR 2 YEARS FROM INSTALLATION.
- \*CAULKING FOR NONE SHOWER ENCLOSURE APPLICATION IS WARRANTIED FOR THE FIRST 30 DAYS, THEN IS THE HOMEOWNERS RESPONSIBILITY TO MAINTAIN (I.E. BACKSPLASH, VANITY MIRRORS, ETC.)
- \*COMMERICAL OR STOREFRONT PROJECTS WARRANTY MAY VARY DEPENDING UPON MANUFACTURE, SEE CONTRACT FOR SPECIFIC DETAILS.
- \*WINDOW GLASS REPLACEMENT INSERTS ARE WARRANTIED FOR SEALS WITHIN 5 YEARS OF INSTALLATION, EXCEPT IN WOOD FRAMED WINDOWS-WHICH ARE NOT WARRANTED. ENCLOSURED UNLIMITED, UNLESS OTHERWISE STATED, IS NOT RESPONSIBLE FOR CUSTOMER'S EXISTING STOPS IF THEY CANNOT BE REUSED. A 10 YEAR INSULATION WARRANTY IS AVAILABLE UPON REQUEST FOR CERTAIN IG WINDOWS.
- \*ALL GLASS IS MADE TO MEET GANA ASTM STANDARDS OF QUALITY; ANY SURFACE DAMAGE ISSUES (SCRATCHES FOR EXAMPLE) MUST BE REPORTED WITHIN 1 WEEK OF INSTALLATION TO BE WITHIN WARRANTY PERIOD, PER MANUFACTURE REQUIREMENTS.
- \*FOR SERVICES, IF WE ARE REMOVING AND REINSTALLING ALL OR PORTIONS OF CUSTOMER'S EXISTING GLASS, ENCLOSURES UNLIMITED IS NOT RESPONSIBLE FOR ANY SURFACE ISSUES (EI.-SCRATCHES) OR BREAKAGE THAT MAY OCCUR DURING THIS PROCESS. NEW MATERIAL WOULD BE AT AN ADDITIONAL COST. NO WARRANTY IS AVAILABLE ON SEALS ON REINSTALLATIONS FOR PRODUCTS PAST THEIR INITIAL PURCHASE WARRANTY.
- \*FOR ALL FRAMELESS ENCLOSURES, THERE MUST BE A STUD IN THE WALL TO SUPPORT THE WEIGHT OF THE HEAVY GLASS DOOR.
- \*ENCLOSURES GLASS IS NOT RESPONSIBLE FOR BREAKAGE IN TILE DURING INSTALLATION (ESPECIALLY ON GLASS TILE), ANY DRYWALL REPAIR, GRINDING ISSUES WITH BULLNOSES, ANY ISSUES WITH ADDING A STUD OR ALTERATIONS THAT MUST BE DONE AT JOB TO TILE OR SURROUND, ANY MODIFICATIONS, SUCH AS LISTED, ARE AT THE CUSTOMER'S RISK.

### **BELOW IS WARRANTY INFORMATION DIRECTLY FROM EACH OF OUR COMMONLY USED MANUFACTURES:**

**Portals**  
luxury hardware & accessories

Home FAQ Installation (Coming Soon!) Specifications Technical Help Templates Troubleshooting Careers

#### Q. What is Your Warranty?

A. Portals Hardware offers a lifetime warranty on all products including finishes to the original owner of the product. If at any time you have a problem with the finish or function contact your local portals dealer or contact Portals directly at 866-623-8510. Once we have received your request we will provide a replacement product. When we receive the warranted product we will provide a credit once it has been verified the product has failed.

Warranty is limited to the performance of the product and Portals Hardware provides no warranty implied or otherwise for the installation of the product. Portals Hardware reserves the right to replace or provide a credit for the original purchase price of the hardware from Portals at its discretion. Portals Hardware assumes no responsibility for the improper installation or usage of the product. Information on proper usage and installation can be found in the templates and installation guide provided in the complete Portals catalog or on individual product pages within [portalshardware.com](http://portalshardware.com)

These statements reflect the full and complete definition of warranty provided by Portals Hardware and no employee, agent or other representative can modify or provide any additional warranty outside of these statements.

**LIMITED LIFETIME WARRANTY FOR DIAMON-FUSION® PATENTED NANO-COATING ON SHOWER DOORS**

Diamon-Fusion® treated shower doors are guaranteed to remain more water repellent than untreated glass for the lifetime of the glass as long as basic manufacturer maintenance recommendations are followed and no harsh or abrasive cleaners are used.

DFI's patented nano-coating chemically bonds to the glass and creates a patented, protective nanofilm that when properly applied by an authorized applicator, is guaranteed not to haze, chip, crack, peel, or discolor for the lifetime of the glass.

DFI's maintenance products will assure a clear and easy-to-clean surface for many years to come and are one way to satisfy the maintenance requirement specified in this warranty. Ask your reseller about the DFI Consumer Maintenance Kit, a complete system for following basic manufacturer recommended maintenance. In the event of a covered product failure, DFI's liability is limited to the cost of replacing DFI chemical materials for retreatment, and will in no way extend to indirect, incidental or consequential damages incurred in relationship to this product.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. COMPANY SHALL NOT BE LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT. NOTE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MIGHT NOT APPLY TO YOU AS THE ORIGINAL PURCHASER. THIS LIMITED WARRANTY GIVES THE ORIGINAL PURCHASER SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

COMPANY SHALL BE THE SOLE JUDGE AS TO WHETHER BASIC MANUFACTURER MAINTENANCE RECOMMENDATIONS HAVE BEEN FOLLOWED, AND IF IN COMPANY'S JUDGMENT THE PRODUCT FAILURE HAS ARISEN FROM IMPROPER MAINTENANCE OR FAILURE TO FOLLOW COMPANY'S RECOMMENDATIONS, THEN COMPANY SHALL BE RELEASED FROM ANY OBLIGATION OR LIABILITY UNDER THIS LIMITED WARRANTY.

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## WARRANTY INFORMATION

All C.R. Laurence Company Frameless Shower Door Hinges are warranted against mechanical and finishing defects for a period of three years from the date of purchase, with the exception of our Zurich Series, which offers a 10 year warranty. Other C.R. Laurence products shown in this Shower Door catalog are warranted for a period of one year against mechanical and finishing defects. Hardware that is damaged due to improper cleaning, installation or modification will immediately become exempt from the warranty.



## HARDWARE AND GLASS MAINTENANCE GUIDELINES



TPC16 Surface Protector



MFW2 Micro Fiber Wipes

**Hardware:** Following simple preventative maintenance steps will enhance the beauty and functionality of our hinges.

- Our hinges are greased at the factory for quiet, trouble-free operation. However, if squeaking occurs after installation we suggest the use of 3 in 1 Oil. Do not use lubricating sprays such as WD40.
- Never use an abrasive cleaner (such as Comet Cleanser or a similar product) on the hardware. Many of the components are coated with a clear lacquer that will be irreparably damaged if subjected to harsh, abrasive chemicals. Drying the hardware with a clean, soft towel on a daily basis is the best way to maintain it.
- If mineral deposits form, mix a couple of drops of a mild liquid soap (such as Ivory or a similar product) into a cup of warm water. Clean the hardware using a soft, non-abrasive cloth, like our Micro Fiber Wipes (see page S948). Rinse thoroughly with clean, warm water and dry.

**Glass:** It is of equal importance to maintain the glass. Neglected glass will accumulate water spots, which will eventually turn into mineral deposits.

- The best way to keep the glass clean is to squeeze the glass after each shower. The Effie Squeegee (see page S938) and a surface protector such as our TPC Spray (see page S948), used together on a regular basis, will assist in maintaining the original beauty of the glass.

By following these simple maintenance guidelines you will greatly extend the life of the hardware and the glass.

[crlaurence.com](http://crlaurence.com)

**C.R. LAURENCE COMPANY**

[crlaurence.com.mx](http://crlaurence.com.mx) [crlaurence.qc.ca](http://crlaurence.qc.ca) [crlaurence.fr](http://crlaurence.fr) [crlaurence.it](http://crlaurence.it) [crlaurence.dk](http://crlaurence.dk) | S975



## LIMITED WARRANTY

Coral shower enclosures are manufactured with superior materials, pride and expertise to provide you with outstanding quality and performance. Coral Industries, Inc. warrants to its customers and the original user that all products supplied by Coral shall be free from defects in materials and craftsmanship for a period of 1 year, provided the product has been installed in accordance with Coral's recommended procedure. This limited warranty is extended to the original user and is not transferable.

This warranty is limited to the replacement of any part of your Coral enclosure deemed defective, as determined by an Authorized Coral Representative. Said warranty covers parts only; no coverage is provided for labor. This warranty is void if the product shows any evidence of abuse, neglect or improper use. Under no circumstances will Coral be liable for special, direct, indirect, or consequential damages to any person or property, including but not limited to, loss of use or profits.

Coral Industries, Inc. has no control over the selection of product, the product configurations, glazing materials, installation, nor its intended application and therefore assumes no responsibility of such. Coral Shower Enclosures are designed to minimize the escape of water during normal use of the shower or tub and makes no claim that its enclosures are "watertight".

To make a claim under the provisions of this warranty, contact your local Coral dealer. Claims must be submitted within a reasonable time frame. Based on notification, Coral Industries, Inc. may request additional information from the original user in an effort to verify the warranty claim.

Please note, this warranty does not apply to any glass surface treatments.



Coral Industries, Inc. • 3010 Rice Mine Road (35406) • P.O. Box 40228, Tuscaloosa, Alabama 35404-0228  
Phone 205.345.1013, 800.772.7737 • Fax 800.255.7320, 205.752.4766 • [www.coralind.com](http://www.coralind.com)



## Warranty Information

Products » Warranty Information

### Hoskin & Muir, Inc. (DBA Cardinal Shower Enclosures) Limited Lifetime Warranty for Residential Applications

#### Consumer Responsibilities

Your Cardinal Shower Enclosures are made of tempered safety glass, durable hardware, and the finest aluminum. With the proper care and maintenance, your Cardinal Shower Enclosure will provide a lifetime of use. Cardinal Shower Enclosures does not recommend the use of harsh abrasive cleaners on any of its products, as they may damage the metal or glass finish of your enclosure.

#### Limited Lifetime Warranty

This warranty extends only to the original owner/end user and for personal household use only. This warranty is non-transferrable. Additional limitations may apply for commercial use.

Cardinal Shower Enclosures warrants to the original owner/end user, the aluminum and vinyl extrusions and hardware for your tub or shower enclosure to be free from defects in materials and workmanship. This warranty does not cover any claim arising from abuse, misuse, negligence, leakage, abrasives, accidents, improper installation or operation, or natural disasters.

Cardinal Shower Enclosures will replace any part of your enclosure found to be defective in materials or workmanship occurring in normal usage during the warranty period. Any parts found to be defective will be replaced free of charge. Cardinal Shower Enclosures reserves the right to charge for delivery. This warranty covers parts only. Labor for installation or removal is not included, nor is damage as a result of incorrect installation.

No other warranties are expressed or implied, including that of merchantability or fitness for a particular purpose. In no event shall Cardinal Shower Enclosures be liable for special, direct, indirect, or consequential damage, including but not limited to, loss of profits or damage to other property. Any warranty implied by law and not effectively excluded by this warranty are limited to the duration and remedies of this warranty.

The laws and regulations that govern the installation, design, and use of the shower or tub enclosure vary widely. Cardinal Shower Enclosures does not control the selection of product, configuration, actual installation, operating hardware, or glazing material, and therefore does not assume any responsibility thereof. Cardinal Shower Enclosures reserves the right to modify this warranty at any time, and the consumer understands that such modification will not alter the warranty conditions applicable at the time of the sale of the product.

#### Glass and Surface Protection

Cardinal Shower Enclosures does not warrant glass for scratches, chips, water spots, breaking or for any other defect after installation.

Glass surface protection systems are not covered under this warranty, but may be covered under another warranty.



## Centec Warranty

Century extends to the original purchaser a limited warranty on Centec enclosures against defects in workmanship that affect the performance of the unit for a period of five (5) years from date of purchase. Any enclosures, which prove to be defective under normal use and service during the warranty period, will be at the company's option to repair or replace with a new or improved part. Liability on any claim of defective design and workmanship is limited to the replacement of defective material only. Century is not responsible for labor or other installation costs for the repair or replacement of defective merchandise.

Damage attributed to abuse, misuse, careless handling, alteration, improper installation or maintenance, abnormal chemical cleaning, abrasives, discoloration or stains due to improper water chemistry, or accidental damages are not covered by this warranty.

Except as provided herein, the company makes no warranties, either expressed or implied, as to any matter whatsoever including the condition of the merchandise, its merchantability or fitness for a particular purpose. Any warranty implied by law and not effectively excluded by this warranty are limited to the duration and remedies of this warranty. In no event shall the company be liable.



## Brassline Warranty

Century warranties our Brassline enclosures to be free of defects in workmanship for a period of one (1) year. Liability on any claim of defective design and workmanship is limited to the replacement of defective material only. Century is not responsible for labor or other installation costs for the repair or replacement of defective merchandise.

Damage attributed to abuse; misuse, careless handling, alteration, improper installation or maintenance, abnormal chemical cleaning, abrasives, discoloration or stains due to improper water chemistry, or accidental damages are not covered by this warranty.



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## Limited Warranty

Gardner Glass Products warrants Dreamwalls® Color Glass products against loss of functionality due to the deterioration or degradation of the color coated backing for a period of 5 years. Dreamwalls® Color Glass stock sheets are manufactured using glass which meets ASTM C-1036 Standard and are subject to allowable defects as defined in the referenced specification.

Dreamwalls® Color Glass stock sheets are not intended for full utilization but rather as a stock item to be cut down to smaller sizes for installation. As such, an 80% yield is considered normal and acceptable for this product.

The use of incompatible products during fabrication, installation and cleaning will void this warranty. In the unexpected event of product failure, Gardner Glass Products will replace only the Dreamwalls® Color Glass product. There will be no compensation for labor, raw materials, overhead expenses or any other loss incurred. This warranty applies only to the direct customer of Gardner Glass Products and does not extend to any other party. It will be the sole right and responsibility of Gardner Glass Products to determine the cause and responsibility for any claim against this warranty.



### DUAL SEAL INSULATING GLASS UNIT 5 YEAR LIMITED WARRANTY

Customer: \_\_\_\_\_ Plant Location: \_\_\_\_\_  
Address: \_\_\_\_\_ Project Name: \_\_\_\_\_  
\_\_\_\_\_ Project Location: \_\_\_\_\_  
Invoice Date(s): \_\_\_\_\_ Invoice Number(s): \_\_\_\_\_

The Dual Seal Insulating Glass unit product (the "Product") sold by the company named above (the "Company") under the invoice referenced above is warranted (1) for five (5) years from the date of manufacture, under normal conditions of use, to suffer no material obstruction of vision due to accumulation of dust, moisture or film on the internal surface of the glass caused by failure of the Product's edge seal which is caused by defects in materials or workmanship and (2) in Canada, to meet the quality and durability standard of CAN/CGSB-12.8-M.

The express limited warranty stated herein is exclusive and is in lieu of and replaces any and all other warranties, representations or conditions of any kind, whether written, oral or implied (including, without limitation, any implied warranties, representations or conditions of merchantability or fitness for a particular purpose, statutory or otherwise), and supersedes any oral or written warranties, representations or conditions made, asserted or implied by any distributor, agent, representative or employee or contained in any manual, brochure, literature, advertising or other materials. No distributor, agent, representative or employee has the authority to change, alter, amend or otherwise modify this limited warranty.

SEE OTHER LIMITATIONS, EXCLUSIONS AND EXCEPTIONS ON REVERSE.

## MIRROR GLASS LIMITED WARRANTY

During a period of five (5) years from **date of manufacture**, Mirror Glass ("MIRROR GLASS") manufactured by Guardian Industries Corp., or its subsidiaries ("Guardian"), is warranted, to its immediate customer only, subject to the terms and conditions of this Mirror Glass Warranty ("Warranty"), not to contain silvering defects resulting in discoloration, black spots, or clouding of the silver film that materially obstructs the mirror image of the vision area.

In the event that the MIRROR GLASS product fails to conform to the Limited Warranty as described above, Guardian must be notified in writing of such failure at the plant from which the purchase was made. Liability under this Warranty for defective MIRROR GLASS product is limited, at Guardian's exclusive option, to Guardian replacing such MIRROR GLASS product without charge F.O.B. nearest shipping point of Guardian to place of original delivery or, in the alternative, a refund of 100% of Guardian's original selling price for such MIRROR GLASS product. **Labor costs are not covered by this Warranty.** This Warranty does not apply to replacement MIRROR GLASS beyond the Warranty period applying to the original MIRROR GLASS. Guardian reserves the right to inspect any MIRROR GLASS product which is alleged to be defective prior to its removal from the glazing system, installation or fabrication location.

Guardian's liability shall be limited solely to its responsibilities under the Warranty. In no event shall Guardian be liable to any person or entity for indirect, special, incidental or consequential damages or charges for any reason.

### CONDITIONS WHICH WILL VOID THE WARRANTY

If any of the following events have occurred, Guardian will have no liability under this Warranty:

**If the Glass or coating/paint backing surface is broken or fractured.**

**If the Mirror Glass is subjected to standing water or other liquids.**

**If the Mirror Glass product is damaged or altered by handling, storage, fabrication, or installation contrary to Guardian's written instructions attached and incorporated by reference or industry standards GANA - Glass Association of North America, which includes these former independent associations: FGMA, LSGA, and GTA; SIGMA - Sealed Insulating Glass Manufacturers Association; IGMAC - Insulating Glass Manufacturers Association of Canada; NAAMM - North American Association of Mirror Manufacturers; and AAMA - American Architectural Manufacturers Association or equivalent.**

**If the Mirror Glass or coatings is attacked by incompatible glazing lubricants, glazing soaps, incompatible glazing gaskets, glazing sealants or silicones, incompatible cleaning fluids or moisture runoff, gluing or attachment of non-Guardian applied films, direct contact with paints, adhesives, solvents or insulation, or exposure to solvent or chemical fumes.**

**If the Mirror Glass was discarded or destroyed.**

**If the Mirror Glass is installed in swimming pool enclosures, bath enclosures, or commercial refrigeration products.**

**If the Mirror Glass is installed or used in an application other than indoor use.**

**EXCEPT FOR THE EXPRESS WARRANTY DESCRIBED ABOVE, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE MIRROR GLASS OR ANY PART OR COMPONENT THEREOF AND NO WARRANTY SHALL BE IMPLIED BY OPERATION OF LAW OR OTHERWISE.**

No variation or change from this warranty will be binding upon Guardian unless made in writing and signed by an officer of Guardian.